



Returns Form

Please Complete all three parts

- Return Part 1 along with your items for return
- Retain Part 2 for your own reference
- Attach Part 3 to the package for returning

PART 1

Name							
Address							
Postcode							
Signature				Date			
Web Order No							

IMPORTANT: You must obtain a returns number before returning items. Returns received without a returns number will not be processed. Please send an email to info@highlandbikes.com, quoting your order number and we will send you a returns number.

Returns No							
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Qty	Item Code	Size	Price	Description	Reason
Action Required i.e. Exchange or Refund (Please give details)					
Qty	Item Code	Size	Price	Description	Reason
Action Required i.e. Exchange or Refund (Please give details)					

Please give a reason
for your return

A - Faulty/Poor Quality
B - Not Liked

C - Too Big
D - Too Small

E - Wrong Item Sent
F - Not As Described

G - Arrived Too Late
H - Other



Please keep a copy for your own reference

PART 2

Qty	Item Code	Size	Price	Description	Reason
Action Required i.e. Exchange or Refund (Please give details)					
Qty	Item Code	Size	Price	Description	Reason
Action Required i.e. Exchange or Refund (Please give details)					



PART 3

HIGHLAND BIKES LTD
RETURNS DEPT
29/31 SHORE STREET
INVERNESS
IV1 1NG

Web Order No							
Returns No							

**RETURNS RECEIVED WITHOUT A RETURNS
NUMBER WILL NOT BE PROCESSED.**